

Staying Covid-19 Safe at Dalesdown

Thank you so much for visiting us at Dalesdown.

Before re-opening, we will conduct a risk assessment in line with guidance. We will also require each group to complete their own simple risk assessment, and share this with us, to ensure that your activities can be conducted safely. We will also require groups to accept some special conditions of hire. These will be kept to the minimum to ensure safety, and some of the key points are listed below.

Dalesdown cannot guarantee that our venue is completely germ free, but we can assure you that every area was cleaned to the best of our ability and extra measures were taken in light of the COVID-19 epidemic.

While you are here, we expect our guests to follow the following guidelines for their safety and ours.

Wash your hands regularly, avoid touching your face and keep socially distant.

Guests should bring their own protective clothing including face masks and gloves and adhere to all current social distancing rules set out by the government.

Face masks are available from Dalesdown.

Whenever guests from different households/support bubbles are in a communal area together, they must wear face masks and keep socially distant and regularly wash their hands.

Currently no singing is allowed at Dalesdown.

Every time someone uses the toilets, we would ask that you clean all parts of the toilet used or touched with the cleaning equipment provided and dispose of the items in the bins provided

Identify frequently touched surfaces. The preference would be to clean these surfaces every time they are touched but the minimum expectation is that all of these surfaces are cleaned each hour that people are awake. An example of these surfaces includes:

- work surfaces like desks, platforms and workstations
- handles on doors, windows, rails, dispensers and water coolers
- common areas like toilets, reception, changing rooms and corridors
- light switches
- computer keyboards, printers, touch screens, monitors and phones
- taps, kettles, water heaters, fridges, microwaves and cupboards
- any shared equipment like tools, games, microphones

If a person in your party starts showing symptoms of COVID-19 then they should be removed from the premises as soon as possible without touching any surfaces or doors. For the period that they are at Dalesdown they should be quarantined in one room and no other person is to enter the room unless medically qualified and has PPE.

In line with Government legislation we will need to take a register of every guests' name and contact details and keep these for 21 days in case the details need to be used for the Governments track and trace system.

The number of guests allowed will depend on whether all the guidelines below can be adhered to with a maximum of 30 people.

Bedrooms

When guests are staying overnight each bedroom should only have guests from the same household or support bubble. There must be no moving between bedrooms

Showers/toilets and hand washing facilities

At Dalesdown there are the following facilities:

1. Four ensuite bathrooms,
2. A bathroom near the kitchen
3. Four showers, four basins and 3 toilets in the communal boys shower area
4. Four Showers, Four Basins and 4 toilets in the communal girls shower area

Each ensuite bathroom, the bathroom near the kitchen and each set of shower, toilet and sink should be allocated to a household or support bubble for the entire stay.

For areas three and four above, in light of the communal nature only one household or support bubble should be in the room at any one time even though different groups will have their individually allocated toilet, shower and basin.

The only exception to the above rules is if a group contains more households/support bubbles then we have sets of facilities for. In this case a conversation with the operations manager needs to be had where a strict cleaning regime is adhered to in between uses. This will only be allowed in exceptional circumstances.

Kitchen

An individual or team of people/catering company will be allocated to kitchen duty and no other member of the party will be allowed in to the kitchen area at any point. The members of the team in the kitchen will preferably be in the same household/support bubble/company or otherwise maintain current social distancing guidelines at all times including wearing face masks and gloves.

Dining area

All tables should be socially distanced from each other

Preferably people from the same household/support bubble will be allocated the same table for the time visiting Dalesdown. If this is not possible then all tables and chairs need to be cleaned between meals according to our COVID-19 cleaning regime document.

All mugs, cups, plates, bowls and cutlery etc. need to be cleaned thoroughly by the kitchen team in between meals using the dishwashing facilities provided

As mentioned above this is a communal area so everyone must wear face masks that can only be removed to eat or drink.

Laing Room and Sellwood Meeting Room

People from different households/support bubbles should remain socially distanced at all times. We would prefer if people from the same households/support bubbles use the same area of the room and chairs etc each time they meet in the room. If this is not possible then the chairs should be cleaned according to our COVID-19 cleaning regime document in between sessions. For speakers and people leading from the front, if they are not from the same household/support bubble then any equipment shared should be cleaned between uses according to our COVID-19 cleaning regime document and hands either washed or sanitised before usage.

As stated above this is a communal area so everyone must wear face masks at all times and hands must be washed regularly

Other Communal Areas

Everyone must wear face masks, and you must wash hands regularly and must adhere to social distancing guidelines between people not in the same household/support bubble and areas should be regularly cleaned as per our COVID-19 cleaning regime document

Corridors

Only two people are allowed to be in a corridor at any one time with the exception of the corridor that connects rooms 14 and 15 where only one person is allowed in that corridor at any one time. When you are in the corridor we ask that each person stand on one side of the white line running down the middle of the corridor to be able to maintain social distancing. Everyone must wear face masks in the corridors

Outdoors

Social distancing should be maintained at all times between people from different households/support bubbles

Sports Hall

If the sports hall is being used in the same way as the Laing Room then please follow those guide lines. If it is being used for sports then social distancing should be maintained at all times between people of different households/support bubbles and everyone must wear face masks.

Lee Nancarrow
5th August 2020